

Requesting CISM Support

- (1) The Agency Administrator or designee is responsible for requesting support through the local dispatch center in which the incident occurred. The timing of CISM interventions is crucial so the request should be made as soon as possible after the incident. The date and time of CISM interventions will be decided in conjunction with the Great Basin CISM Coordinator. Although rapid response is important, the CISM Support Group must have adequate time to respond appropriately.
- (2) The local dispatch center will contact their respective Coordination Center with the request information. The Coordination Center Coordinator on Duty will contact the on-call or an available Great Basin CISM Coordinator.
- (3) The CISM Coordinator will contact the Agency Administrator or designee to discuss the situation and determine best course of action and timeframes.
- (4) The CISM Coordinator will assign a CISM Team Leader.
- (5) The CISM Coordinator will contact the local dispatch center (or Coordination Center if the local center is overloaded) with the number of team members that will be needed and their names.
- (6) The dispatch center will generate a ROSS order for Technical Specialists and fill with name requests.
- (7) The CISM Coordinator will deploy a CISM Liaison immediately to assist the Agency Administrator and coordinate logistics (hotel rooms, meeting rooms, transportation, etc.). The CISM Liaison will generally be a member of the CISM team or support group being mobilized.